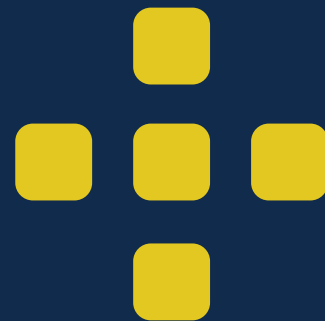


CHC Clinical Leaders Training Institute- Introductory Course Agenda

August 27-28, 2026

Illinois Education Association | 3440 Liberty Drive, Springfield, IL 62704



Agenda: Day 1

8:00 – 8:30 a.m.

Registration & Breakfast

8:30 a.m.

Welcome & Introductions

Ashley Colwell, Vice President Clinical Services & Workforce Development, IPHCA
Paul Luning, MD, MPH, Chief Medical Officer, PCC Community Wellness Center

9:00 – 10:15 a.m.

Community Health Center Movement- Past, Present and Future

Paul Luning, MD, MPH, Chief Medical Officer, PCC Community Wellness Center

- FQHC Overview & Regulatory Expectations

10:15 – 10:30 a.m.

Break

10:30 – 11:45 a.m.

Clinical Quality Improvement

Karole Lakota-Treese, M.D., Chief Medical Officer, Performance Improvement, PCC Community Wellness Center

- Population Health/QI Reporting/Clinical indicators/Peer Review

11:45 a.m. – 12:30 p.m. Lunch On Site

12:30 – 1:45 p.m.

Rethinking Access and Productivity in Primary Care

Erin Howes, MPH, Chief Population Health Officer, PrimeCare Health

- Impact on Health Centers' Financial Health
- Analyze, Access and Productivity Measures
- How System Factors Drive Provider Productivity
- Practice Overall Sustainability

1:45 – 3:15 p.m.

Community Health Center Management and Clinical Leadership

Lee Francis, M.D., MPH, Chief Executive Officer, Erie Family Health Center, Inc.

- Management Principles, Style and Skills
- How to be an Effective Leader & Develop Motivated Staff

3:15 – 4:15 p.m.

Human Resources for the Clinical Leader

Adriana Diaz, Director Human Resources, Erie Family Health Center, Inc.

- Performance Management
- Conflict Resolution

4:15 – 5:00 p.m.

Discussion/Breakout Groups

5:00 p.m.

Day 1 Wrap Up/Evaluations

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Agenda: Day 2

8:30 – 9:00 a.m.

Breakfast

9:00 – 10:30 a.m.

Addressing Burnout Through Practical Solutions for Your Team

Stacy Agosto, LCSW, CADC, Behavioral Health/SUD Consultant, IPHCA

- Gain knowledge on moving mental health and well-being from theory to practical application
- Attendees will diagnose a specific friction point in their lives
- Create a customized plan to implement

10:15 – 10:30 a.m.

Break

10:30 a.m. – 12:00 p.m.

CHC Finance for Clinical Leaders

Ryan Gadia, CPA, Chief Financial Officer, Esperanza Health Centers

- Clinical Leaders Role in Developing Budget
- Understanding Operational Budgets
- Creating Financial Sustainability
- Making a “pitch”-How to Ask for a New Service or Staff

12:00 – 12:45 p.m.

Networking Lunch

12:45 – 2:00 p.m.

IDPH Programs and Priorities

Arti Barnes, MD, Chief Medical Officer, Illinois Department of Public Health

Jennifer Seo, MD, JD, Pediatric Medicine Medical Advisor, Illinois Department of Public Health

2:00 – 3:00 p.m.

340B 101

Hannah Rowell, Director of 340B Services, Draffin Tucker

- Describe the purpose and structure of the 340B Drug Pricing Program, including its legislative background, eligible covered entities, and the role of manufacturers, wholesalers, and pharmacies.
- Define and explain the core 340B compliance requirements of duplicate discounts and diversion.
- Recognize at least one impact of current 340B challenges and changes in the drug pricing landscape.

3:00 – 3:15 p.m.

Day 2 Wrap Up/Evaluations

A Special Thanks to Everyone That Attended